# AllHome 

One-stop shop for your home

## PRESENTATION OUTLINE

## SNAPSHOT OF ALLHOME

STORE NETWORK
MILESTONES
RETAIL ECOSYSTEM

## COVID IMPACT \& INITIATIVES

## FINANCIALS

## SNAPSHOT OF ALLHOME




Small specialty

45 stores across 27 cities and municipalities with $296,772 \mathrm{sqm}$ of net selling space ${ }^{3}$

Diversified brand portfolio


Elements \&ROSSIO ミMARKEL ̣teUER bräuhn

Selected third-party brands


[^0]1. Villar Group represents companies owned and controlled by Spouses Villar, including Fine Properties, Inc., AllValue, Vista Land, and Goiden Bria
2. Percentage ownership reflects direct and indirect ownership based on public ownership reports available on The Philippine Stock Exchange, Inc. as of June 30, 2020
3. Number of stores as of June 30, 2020

## STORE NETWORK

45 stores located in key region of growth in the Philippines
Existing presence


## Store expansion

| NSA in sqm. | 111,204 | 140,495 | 186,665 | 296,772 |
| :---: | :---: | :---: | :---: | :---: |
|  | Store count by format |  | 23 | 45 |
|  |  |  | 10 |
|  |  | 18 |  | 13 |
|  | 15 |  |  | 16 | 22 |
|  | 10 | 12 |  |  |  |
|  | 2016 | 2017 | 2018 | 2019 |  |
|  | ■ Large <br> ■ Large | I-based -standing | $\square$ Small Specialty |  |  |

Net selling area in sqm.

| Store Format | NSA (in sqm.) |
| :--- | ---: |
| Large mall-based | 203,254 |
| Large free-standing | 86,078 |
| Small specialty | 7,440 |
| TOTAL | 296,772 |

## KEY MILESTONES

AllHome has demonstrated rapid growth of store network over the last seven years since incorporation


## RETAIL ECOSYSTEM

AllHome, together with other retail offerings of AllValue and the Villar Group, creates a retail ecosystemthat addresses various needs of the surrounding residential communities

## AllValue retall cocosytem



## AlIREWARDS Membership program



Earn points for purchases at AllHome
for purchases at AllHome points can be used as palue store
purchases at any All alue

## A||-11 Value-added service

Free styling consultations with in-house design consultants

Delivery and installation services
Customizable furniture
Customer lounges and gift registryservices
"Ready-for-occupancy" home furnishing packages

## COVID-19 Impact and Initiatives

## COVID-19 EVENTS

Enhanced Community Quarantine (ECQ) from March 17 to May 15, 2020 in Luzon

Modified Enhanced Community Quarantine (MECQ) on May 16 to 31, 2020

General Community Quarantine (GCQ) starting June 1, 2020

## IMPACT

-Temporary closure of stores
-40 stores were affected in Luzon
-Reduced revenues for Q2 2020 and 1H 2020
-Sales for Q2 2020 dropped by 44\% vs Q2 2019
-Sales for 1 H 2020 dropped by 4\% vs 1H 2019
-Net income for 1 H 2020 dropped by $36.5 \%$ vs 1 H 2019
-Reduced foot traffic due to travel restrictions.
-Construction activities not allowed; new stores construction was stopped.
-Closure of offices

## ALLHOME'S INITIATIVES

## Capitalized on AllValue retail ecosystem

-Opened 21 pop-up stores beside AllDay supermarkets. -Sold essential products (i.e., sanitation and cleaning materials, food storage, cookwares, cooling appliances, hardware).

Launched four (4) E-Commerce platforms

allhomeclick.com online shopping platform.

## Shop Online at AllHome



A community created to service end users. It has generated 7,438 members at the height of ECQ. To date, it has 14,197 members.


A platform that addresses the needs of contractors and builders. Started during the ECQ and generated 1,413 members.


Choose.Chat.Checkout
AllHome's Shop From Home via our personal shopper service

Active marketing presence thru AllHome catalog

aimed for customers looking to make various home improvements during the quarantine period


Established online and touch-free
payment systems

AllHome implemented work-from-home arrangements for its personnel

Implemented cost-cutting measures
-Realized cost savings due to reduction of utilities and communications expense by $63 \%$ and other operating overhead by 62\% in Q2 vs Q1 2020
-Negotiated for reduced rent based on straight \% of sales.
-Rationalized outside services by 50\%..

All stores were re-opened starting May 16, 2020.


Instituted increased level of stringency on sanitation and social distancing protocols in the stores and offices.


Set limits on foot traffic inside the store at any one time (50\% of capacity).


## QUICK CHANGE IN CONSUMER BUYING BEHAVIOR



## Shift to home essential buying

with the restrictions on travel, consumers are shifting spending to appliances and furniture as well as improvement of their dwellings to create a more relaxing and productive home environment


## New shopping channels

consumers increased spending time online to socialize and to shop. AllHome quickly introduced the 4 safe ways to shop online from the safety of their homes.
allhomeclick.com
Shop Online at AllHome Viber Community

AllHome Builders Shopping
Viber Community
AllHome's Shop from Home via our personal shopper service


AllHome's diversified offers through its 7 categories cushioned the impact from the pandemic.

Purchases for hard categories (i.e., construction-related items) bounced back as soon as the quarantine eased up.


WFH and distance learning is here to stay
this new normal of working and studying opened up a new sales avenue for AllHome.

Sale of laptops, printers and office furniture drastically increased.

## Convenient Online Shopping



Monthly average of 150k online store visits

Sales grew 12x from start of quarantine with an average basket size of P7,961. During MECQ, online sales accounted for $16 \%$ of furniture sales and 10\% of appliances sales.


Pop up stores primarily generated the sales during ECQ.


## Personal shopper serviced at least 300 customers/day

during the community quarantine. And almost a thousand daily inquiries for personal shopper service.


Introduction of Same Day Delivery Service and wide array of delivery options from store and curb side pick ups and book your preferred third party logistics.

## Safe in-store experience



Temperature checks are being implemented at all entrances


Wearing of face mask \& face shield at all times


Sanitation of escalator hand rails


Regular cleaning and disinfection of bathroom



Sanitary alcohol dispensers are installed in all entrances


Practice social distancing ( 1 to 2 meters away)


Regular disinfection of elevator buttons


Keeping the store clean through regular disinfecting

Regular sanitation of shopping carts

## BAYANIHAN AGAINST COVID-19

By donating construction materials and other supplies, Allhome partners with DPWH in the conversion of PICC to an improvised health facility with 630 bed capacity. This aims to decongest the hospitals and segregate the COVID-19 victims from regular patients.

Together with the DPWH and our suppliers like Boysen and FMI Fibrefill Manufacturing Inc., we are all doing our part in saving the country from this Global Pandemic.


Supported by:

Hratex
CASCADE
3

## ALLHOME CURRENT INITIATIVES

## BUILDERS LOYALTY CARD

-A discount card exclusively for:

| Architects | Designers |
| :--- | :--- |
| Builders | Engineers |

Contractors
-Cultivate partnerships with PIID, UAP, PICE and other professional group


## COLLABORATION WITH VILLAR GROUP

Tie-up with Vista Land


Tie up with VRI in online events, designers providing tips on designing their condo units.


TILES \& SANITARY WARES


- New SKUs are focused more on a lower price point to have an entry level offering, good for contractors as well.



## OUR COST-CONSCIOUS EFFORTS

Utilities Rationalization With effective savings of 20\% in June vs Jan/Feb,


DC Rationalization
Cost reduction of $11.3 \%$

## FINANCIAL HIGHLIGHTS



## EBITDA and margin

|  | 6.7\% | 13.3\% | 21.7\% | 21.7\% | 20.9\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Exc PFRS 16 | : 17.0\% |  |  |
|  |  |  | 2,620 |  |  |
|  |  |  |  | - $7.4 \%$ |  |
|  |  | 954 |  | 1,098 | 1,017 |
|  | 327 |  |  |  |  |
|  | 2017 | 2018 | 2019 | 1H19 | 1H20 |



Net profit and margin
Amounts in PHP million


## OPERATIONAL HIGHLIGHTS



Note:

 period and the period of comparison. The net sales of all the relevant stores in the relevant period are then aggregated and compared. Revenues generated by the relevant stores exclude corporate sales
2. Same store sales growth ("SSSG") reported in 2018 includes same store sales of older stores which were opened prior to December 31, 2015 (the "pre-2016 stores"), which registered SSSGof $12.9 \%$.

## OPERATIONAL HIGHLIGHTS

Wide offering of soft and hard products
$\checkmark 7$ key product categories

| SOFT | Revenue <br> Contribution |  |
| :--- | ---: | ---: |
| CATEGORIES | 2 Q20 | 1 Q20 |
| Furniture | $16 \%$ | $22 \%$ |
| Appliances | $40 \%$ | $26 \%$ |
| Homewares | $7 \%$ | $7 \%$ |
| Linens | $3 \%$ | $3 \%$ |


| HARD |  |  |
| :--- | ---: | ---: |
| CATEGORIES | Revenue <br> Contribution |  |
| Hardware | $\mathbf{2 Q 2 0}$ | 1 Q20 |
|  <br> sanitary wares | $\mathbf{4 \%} \%$ | $25 \%$ |
| Construction | $\mathbf{2 \%} \%$ | $6 \%$ |

In house brands continuous expansion

32 in-house brands as of June 30, 2020

Revenue contribution of in-house brands


## WORKING CAPITAL

Inventory turnover


## Notes:





Thank You!

All Home


[^0]:    Source: Company information, public filings, UBSResearch Notes:

